

LOWNDES COUNTY BOARD OF COMMISSIONERS  
COMMISSION AGENDA ITEM

SUBJECT: Firehouse Software Upgrade

DATE OF MEETING: August 9, 2016

BUDGET IMPACT: \$14,420.00

FUNDING SOURCE

Annual

Capital

N/A

Regular Meeting

Work Session

Recommendation

Policy/Discussion

Report

Other

COUNTY ACTION REQUESTED ON: Firehouse Software Upgrade

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HISTORY, FACTS AND ISSUES: Lowndes County Fire Rescue has been using Firehouse Software as its solution for incident reporting, inventory management, personnel rosters and other fire department information systems management for over 10 years. The version of Firehouse currently installed on all departmental computers, and in use by all personnel, has not been upgraded or been under a maintenance agreement since 2009. The current version is accessible only through a connection to the county network which has presented issues at some of the outlying stations where connectivity is not as reliable and speeds are often much slower. The proposed upgrade would not only provide Lowndes County with the most current version of the software, but it would also provide an improved access platform so that the program could be accessed via the web from any computer or tablet with internet access. All of the data would still be housed on a secure server maintained by Lowndes County ITS and access would be restricted to only those users which are granted a user name and password.

OPTIONS: 1. Authorize Lowndes County Fire Rescue to upgrade Firehouse Software for the amount of \$14,420.00.

2. Board's Pleasure

RECOMMENDED ACTION: Option 1.

DEPARTMENT: Fire Rescue

Department Head: Ashley Tye

ADMINISTRATIVE COMMENTS AND RECOMMENDATION:

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County Manager

Action Taken By Board: \_\_\_\_\_