

LOWNDES COUNTY BOARD OF COMMISSIONERS
COMMISSION AGENDA ITEM

SUBJECT: ImageTrend Service Agreement

Work Session/Regular Session

DATE OF MEETING: August 27, 2019

BUDGET IMPACT: \$3,000 annually

FUNDING SOURCE:

Annual \$3,000.00

Capital

N/A

SPLOST

TSPLOST

COUNTY ACTION REQUESTED ON: Approval of Service Agreement Between Lowndes County and Image Trend

HISTORY, FACTS AND ISSUES: In January 2017, Lowndes County Fire Rescue began using Image Trend for its Records Management System. This particular system is paid for by the Georgia State Fire Marshal's Office and made available for use, free of charge, to any fire department in the state. As part of the implementation process with Tyler/New World for the new Computer Aided Dispatch (CAD) system at 911, an interface was included that would allow call information from the CAD to be automatically exported into Image Trend making the report writing process much faster and more accurate. While the interface from Tyler was included as part of the project, to fully integrate the two systems requires service from Image Trend as well. In order to secure the necessary service to implement the integration process, Image Trend has submitted a service agreement that "piggybacks" on the original agreement between Image Trend and the Fire Marshal's Office. Lowndes County will still have use of the records management system at no cost but will pay for the additional integration service through this agreement directly with Image Trend.

- OPTIONS:
1. Approve agreement with Image Trend for CAD Integration and authorize Chairman to sign the agreement documents.
 2. Board's Pleasure

RECOMMENDED ACTION: Approve

DEPARTMENT: Lowndes County Fire Rescue

DEPARTMENT HEAD: Ashley Tye

ADMINISTRATIVE COMMENTS AND RECOMMENDATIONS: